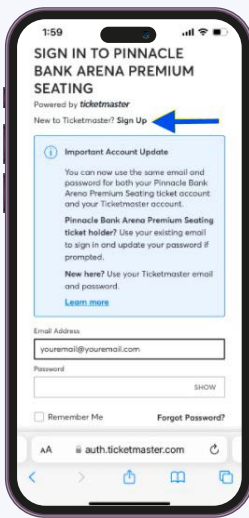
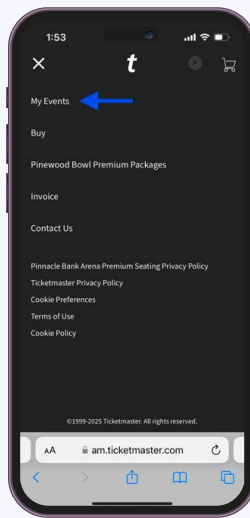


Accessing your Tickets on Account Manager

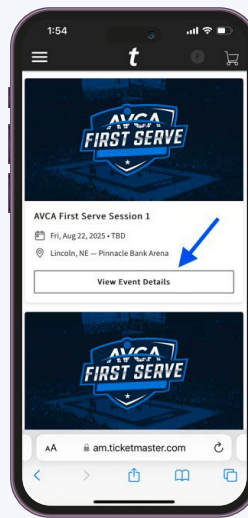
- 1 To access your mobile tickets via Account Manager, log into your account by visiting **pbalogin.com** in your browser. Your **login** will be the email you used to purchase the tickets. If you need to set up your password, tap “New? Sign up” and follow the set up steps.
- 2 Tap “**My Events**” at the top of the Menu tab. Find your event and tap “**View Event Details**”. Select one of your seats to view your tickets.
- 3 Before you arrive, **download your tickets** by tapping “Add to Apple Wallet” (iPhone) or “Add to Google Wallet” (Android). A pop up will appear with the option to transfer 1 or all of your tickets.
- 4 **You’re all set!** Simply open your phone mobile wallet app when you arrive at Pinnacle Bank Arena to present your digital ticket at the doors.



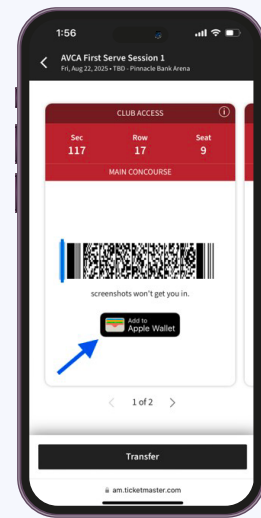
Step 1



Step 2a



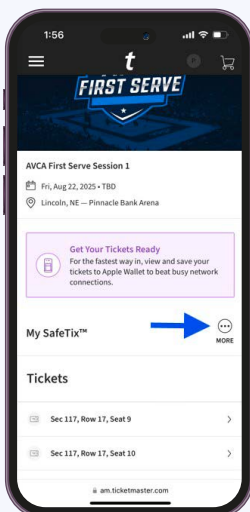
Step 2b



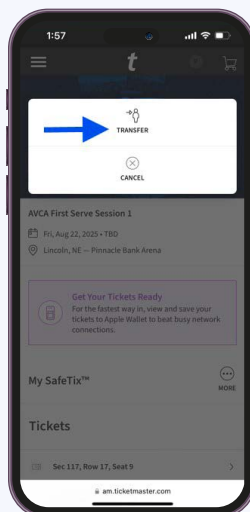
Step 3

Transferring Your Tickets on Account Manager

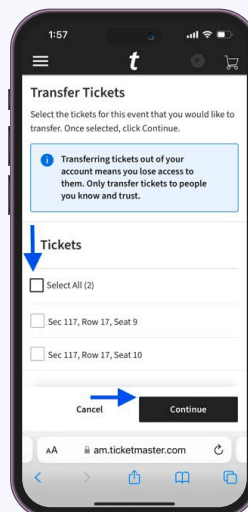
- 1 To transfer your mobile tickets, log into your account by visiting **pblogin.com** in your browser.
- 2 Tap the menu icon and find “**My Events**” at the top. Find your event and tap “**View Event Details**”. Tap “**MORE**” and you will find the “**TRANSFER**” option. You will be asked to authenticate your account via text or email.
- 3 Select the tickets you’d like to transfer and click “**Continue**” to add the desired recipient. You will have the option to transfer your tickets via email or text message. Once done, tap “**Transfer**”.
- 4 To complete your ticket transfer, the recipient will need to **open the email sent by Ticketmaster** or the **text message sent by you** and accept by logging into their own Account Manager.
- 5 You will receive a **confirmation email** when your tickets have been transferred and successfully accepted.



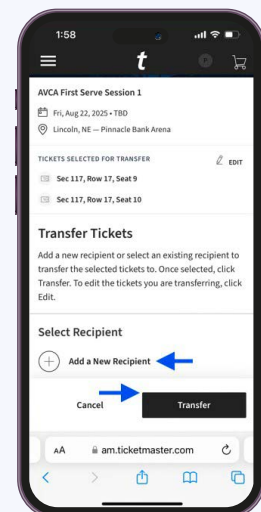
Step 2a



Step 2b



Step 3



Step 4

Best Practices

- 1** To successfully **add your mobile tickets** to your phone's wallet, the email connected to your Account Manager **needs to match the email** attached to your Apple ID (iPhone) or Google Account (Android). If it does not, please contact the Box Office at boxofficemail@pinnaclebankarena.com and we can update this email for you.
- 2** Before downloading your mobile tickets to your phone's wallet, **make sure your phone is updated** to its newest software. It also helps to **clear your browser history** and log in to Account Manager through a new tab.
- 3** **Account Manager is strictly web based** and does not have a mobile app. Your tickets are NOT accessible through the Ticketmaster app, only **pbalogin.com**.